



ISO 9001:2015 Revision
Frequently Asked Questions
What you need to know about the change.

Introduction

With ISO 9001: 2015 due to be published in the 3rd quarter in 2015, companies that are currently been certified to ISO 9001: 2008 would have a transition period of 3 years to meet the new requirements of the new revised ISO 9001: 2015.

With such change approaching, G.E.N.S Management Consultancy Pte Ltd is here to address some questions that companies are facing as to aid you in your transition towards the revised Standard.

The New Standard (ISO 9001: 2015)

Q. How can I access to the new ISO 9001:2015 –Final Draft International Standard (FDIS)

A. ISO 9001 is currently at the Final Draft International Stage (FDIS), the fifth stage of a six stage process. A full copy of this FDIS is available for purchase at the ISO Store, → [ISO Website](#).
You can also check with your registry on the other channels of the purchasing of the FDIS.

Q. When will the revised Standard be published?

A. ISO 9000:2015 is due to be published in 2015 (expected September 2015).

Q. Do I need to purchase the new Standard?

A. It is not a MUST to purchase the new Standard; however it will be beneficial to know the new changes from this Standard if a company wishes to perform a gap analysis on the documentation and its process to prepare for the transition towards the new Standard.

The Transition Process

Q. When is the best time to begin the transition?

A. To begin the transition, the company must be fully compliant with ISO 9001: 2008. A careful planning and communication internally with the key members including the Top Management of the organization is encouraged. You can start by looking at the process and see if they are align to the new requirements. The FDIS would be a good guideline to aid you in the gap and alignment process.

Do take note, the FDIS is not an auditable standard and you will still need to be compliant with ISO 9001:2008 till the new standard is published.

Q. How long do I need to remain compliant with ISO 9001: 2008 before the transition to ISO 9001:2015?

A. The transition window for any company which is currently certified to ISO 9001: 2008 would be given a 3 years transition period to be fully compliant with the new Standards after the final publication. The current ISO 9001: 2008 can still be audited and recognized till 2018 (tentatively September 2018)

Q. Can I upgrade to the new Standards in 2016?

A. Yes, you can upgrade to the new Standards in 2016. Remember, you need to in compliant with ISO 9001: 2008 before the upgrade.

Q. What if I am currently implementing or considering for certification for ISO 9001:2008?

A. If you are in the midst of implementation for ISO 9001: 2008, do continue as planned. Once the new Standards is published, there is a 3 year transition period for you to upgrade. There will definitely be pros and cons during the transition period but based on the field experience of our consultants, the transition to the new Standards for companies will smoother than you expected as the foundation for most documentation and processes are already in place.

If you are considering to be certified after the new Standards are published, it is also perfectly fine if your company had already considered the factors such as manpower, resources for the implementation.

- Q. Does this transition mean there are additional days and addition costs to my certification process?**
- A. As G.E.N.S Management Consultancy Pte Ltd does not offer certification services, you would need to talk and seek advice from your registrar on upgrading/ transition certification mandays and the costing involved.
- Q. How do I know if I am on the right track for the transition process?**
- A. Our consultants would be assisting and working closely with our customers on their progression, do feel free to contact us if you have enquires or questions faced during your transition period. We are also currently working on training module for our clients to aid them in their transition progress.

Changes to the Standard & How it Affects You

- Q. I am also certified to an integration management system of ISO 14001 and OHSAS 18001, how will the changes in ISO 9001: 2015 affect the integration and the transition?**
- A. The good news of the new ISO 9001: 2015 Standard is that the changes make the system easier to integrate as there is greater and similar alignment within the documentations. Do take note; you will still need to carefully plan for the retention of the ISO 14001 and OHSAS 18001 certification.

Q. Will the published ISO 9001: 2015 be significantly different from the FDIS?

A. The final content is still under review for publication; therefore it is too early and risky to conclude the content of the new Standards. Based on the experience of our consultants, the clause(s) and the numbering however shall have minimum change as one of the objective of the new Standard is to align and for easy integration with other Management System.

Q. What are the main highlights of the change(s)?

A. The new ISO 9001:2015 will be focusing on a process approach to achieve greater customer satisfaction, documented procedures and records will be rephrased accordingly to a company's needs, products or services. Management Representative would not be appearing in the new Standards but it does not mean this appointment in a Company can be obsolete, a contact person or a representative shall still be appointed for this role.

Q. What are some tips / advice that G.E.N.S can offer to prepare for this transition?

A. Although, it is still in the FDIS stage, you can start preparing for the changes and the activities include:

- Highlight and discuss with your Management on the resources you would required (e.g. team members, training)
- Obtain a copy of the FDIS and perform a informal gap analysis and record the short-comings
- If you have more than 1 or more Management System in place, consider integration with these System to achieve better benefits and other gains.
- Attend informative workshop for sharing sessions for other opinions and ideas
- Do NOT attempt to change anything regardless of documentation, process at this moment, unless you are confidence that the changes you attempt will still be in compliant with ISO 9001: 2008.

Support from G.E.N.S Management Consultancy Pte Ltd

Q. How can G.E.N.S support you in your transition progress?

A. Feel free to contact our consultants on how you would like to begin the transition stage and G.E.N.S will be updating information via our website. It is still up to your company on the implementation plan and the commitments and support from within for this transition.

Q. Will G.E.N.S be conducting any training on these new Standards?

A. G.E.N.S shall be conducting a workshop on awareness of this ISO 9001:2015 FDIS in the 2nd quarter of 2015. We also plan to have implementation as well as internal auditor for both public and in-house training when the contents of the new Standards are been published.

We do consider the needs of our clients in terms of cost savings; we do not see the need to have too many training when there is no conclusion based on hard facts for the new Standards yet.

Meanwhile, you can register your interest with us on any available training and we would inform you once registration for training is available.

Q. How to reach us?

A. You can reach us through the following:

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